

California Right Meds COLLABORATIVE

Spring 2023 Learning Session Agenda

Community Pharmacy as Health and Social Services Hubs: Improving Results From Comprehensive Medication Management and Disease Prevention Programs Friday, April 28, 2023

- 9:00am-9:15am **Welcome and Meeting Framing**
Moderator
- 9:15am-10:05am **KEYNOTE: Population Health Priorities and Challenges From a Payer Perspective**
Scott Flinn, MD, Regional Medical Director Blue Shield of California, Co-Founder Right Care University of Best Practices Retired Navy Medical Officer
- Learning Objectives:**
1. Identify the top population health challenges and priorities of large health plans.
 2. Explain the opportunities and challenges of adopting digital health and other technologies.
 3. List core elements that health plan leaders seek from a community-based clinical service partnership.
- 10:05am-10:25am **CRMC Progress Since Spring 2022 Learning Session:
New Developments- Training, Expanding Partnerships, Practice Advancement**
TBD
Arine Platform
Anneliese Wilkins
- Learning Objectives:**
1. List 3 new developments in training, partnerships, or practice advancement underway in CRMC
 2. Describe the evolution of Arine as a facilitator of CMM data collection and reporting.

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- 10:25am-10:55am **Health Plan Updates: Challenges, Opportunities and Future Directions**
Alex Kang, PharmD & Mike Blatt, PharmD
- Learning Objectives:**
1. Describe the value proposition of CRMC that appeals to health plan senior leadership.
 2. Explain the CRMC expansion strategy for each health plan.
- 10:55am-11:15am **CDPH Cardiovascular Disease Prevention Program Partnership with CRMC Involving Desert Hospital Outpatient Pharmacy, Desert Regional Medical Center, and IEHP Targeting Post-Stroke Patients**
Ramesh Upadhyayula, PharmD and Natalie Valadez, PharmD
- Learning Objectives:**
1. Explain the alignment between the CDPH CDPP and CRMC in regards to post-stroke care.
 2. Describe the workflow for managing post-stroke patients following discharge from Desert Regional Medical Center.
 3. Summarize early impact data from the initial cohort of patients enrolled.
- 11:15am-11:20 Audience Reactions
- 11:20am-11:25am **BREAK**
- 11:25am-12:25pm **Patient Engagement Tools and Techniques for Securing Interest in Comprehensive Medication Management**
Dri Wang, PharmD
- Learning Objectives:**
1. Identify patient engagement solutions for common challenges faced by CRMC pharmacists in enrolling and retaining patients Dri Wang, PharmD, BCPP
 2. Develop a strategy for motivating patients to enroll in CRMC 3. Integrate shared decision-making and motivational interviewing techniques during CRMC patient encounters.
- 12:25pm-12:50pm **LUNCH**

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12:50pm-1:50pm

Proven Strategies for Engaging Patients via Telehealth

Jessica Abraham, PharmD, APh, Nancy Dao, PharmD, Roya Mohajer-Jasbi, PharmD

Learning Objectives:

1. Formulate a pharmacy-based strategy for remotely enrolling patients into CRMC.
2. Recognize opportunities to engage the health plan and other stakeholders to enroll or retain patients in telehealth CMM.
3. Avoid patient privacy violations in the course of delivering telehealth CMM.

1:50pm-2:15pm

Precision Health and Comprehensive Medication Management

Scott Mosley, PharmD

Learning Objectives:

1. Describe pharmacogenomic applications that have demonstrated high impact in terms of patients safety and treatment efficacy / efficiency.
2. Outline a process for managing pharmacogenomic testing through a community pharmacy.

2:15pm-2:40pm

Remote Therapeutic Monitoring Using Smart Caps

TBD (RxCaps)

Learning Objectives:

1. Describe the alignment between Remote Therapeutic Monitoring (RTM) and CMM.
2. Explain the procedure for selecting, managing, and billing eligible patients for RTM.

2:40pm-2:50pm

Reflection and Feedback

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2:50pm-3:20pm

CDPH Prevention Forward: Providing Sustainable Diabetes Self-Management Education and Support, Medical Nutrition Therapy, and Diabetes Prevention Programs Through Community Pharmacies

Collete Bibayayn, PharmD

Learning Objectives:

1. Describe the disparities in DSMES, MNT, and DPP availability in California.
2. Summarize the proven benefits of DSMES, MNT, and DPP.
3. Explain the process for providing DSMES, MNT, and DPP through community pharmacies.

3:20pm-3:30pm

Wrap Up

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